

CCALS

COMPASSIONATE CARE ALS

LEADING A NEW VISION IN ALS CARE SINCE 1998

2025 IMPACT REPORT

MISSION:

Compassionate Care ALS (CCALS) is a nonprofit organization that supports individuals diagnosed with Amyotrophic Lateral Sclerosis (ALS), their families and communities as they navigate the complexities, both physical and emotional, associated with the disease. We offer an innovative and holistic range of services tailored to meet the needs of individuals with ALS and their families. The services we offer are typically not covered by insurance. CCALS works with families in New England, across the United States, and internationally.



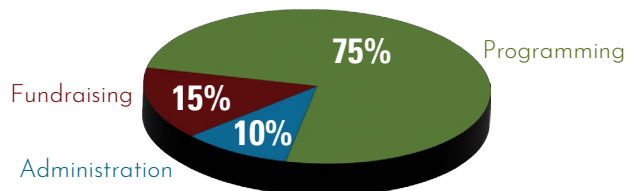
THE CCALS DIFFERENCE

CCALS' care is singular in its holistic, patient-centered approach. We remain committed to improving the lives of individuals with ALS and their loved ones, advocating for their wellbeing, and delivering the compassionate support they deserve while navigating the complexities of this devastating disease. For over 27 years our relational model of care has been well-respected across the United States, reaching over 6,000 families.

COMMUNITY PARTNERS

- Healey & AMG Center
Sean M. Healey & AMG Center for ALS at Massachusetts General Hospital
- UMASS Medical Center
- Columbia Presbyterian/ Columbia University Medical Center
- ALS Hope Foundation
- Comprehensive ALS Center at Penn Medicine
- ALS Network/ALS One
- Team Gleason
- I Am ALS
- End the Legacy
- Frates Family Foundation
- ALS United
- ALS Association
- Children's Hospital Boston Augmentative Communication Program
- Bridging Voice
- Heaven Sent Home Care
- Celtic Angels
- Notre Dame Hospice
- Beacon Hospice
- Old Colony Hospice
- Good Shepherd Community Care
- Parmenter Foundation

2025 EXPENSES



ALS PATIENT, FAMILY AND CAREGIVER PROGRAM

This program offers a range of critical services to support individuals with ALS, all tailored to meet their specific needs. Our team provides support to more than 1,500 individuals with ALS and their families. We have gone from a one man show with administrative support to a 34 member team – 31 full-time and 3 part-time staff members. Our staff completes an average of 120 in person

visits each month, providing essential equipment and guidance directly to families. Managing a caseload of 190-215 patients, our experienced senior staff members are skilled at navigating a variety of complex situations.

In 2025 CCALS provided \$1.62 million of equipment nationwide.

We offer a comprehensive range of durable medical equipment, including; ramps, lifts, transfer equipment, bathroom aids, and guidance on optimizing living spaces. Thanks to our strong partnerships and careful inventory management, these vital resources are always available should our patients need them.

CCALS BY THE NUMBERS

27

Care professionals

1,571

Current families

1,736

In-home visits

7,591

Phone consultations

11,510

Email communications

666

Families provided with insurance assistance

3,566

Equipment deliveries

\$1.62M

Worth of durable goods, ramps and lifts provided to families

Based on CCALS 2025 statistics

THE HEALD CENTER EDUCATION, RETREAT, SANCTUARY

The CCALS Heald Center offers a peaceful retreat for individuals diagnosed with ALS and their caregivers. This beautiful space serves as a sanctuary for education, rest and connection. The Center has 10 rooms that can accommodate up to 19 guests, including fully accessible suites and comfortable family rooms. Visitors can enjoy a variety of amenities such as a community kitchen, yoga studio, sauna, lounge and library. Every detail is designed to blend with the beauty of the natural surroundings, creating a tranquil environment that encourages reflection and peace. Since it opened in 2019, the center has hosted nearly 1,000 individuals from 23 states as well as individuals from Mexico, Ireland, Australia and Canada. We offer a broad range of gatherings covering topics of grief, community building for women with ALS, volunteer training and much more.

VAN PROGRAM

Our 12 handicapped accessible vans are essential in providing individuals with ALS a sense of ease and freedom amidst all the change that comes with this disease. By utilizing one of our vans, individuals can get to the Heald Center, attend doctors appointments and clinical trials, as well as travel to family gatherings and vacations. Through this branch of CCALS, we have transported clients over 6,000 miles. This is specifically for Massachusetts and the New England area when available. In MA alone, we have provided vans to 27 families for a total of 139 days.



CCALS thanks its supporters and community members.

Your investment and trust in our mission is critical to our efforts and success.